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Bhutan National Bank Limited

Post Box No: 439

Hotline:6070

Website: www.bnb.bt

NEW ATM CARD FORM

Date: DD/MM/20__

I would like to request BNB to kindly issue me a new ATM/Debit Card against my following account number maintained with your bank.

Account Number:	<input type="text"/>
Account Type:	<input type="checkbox"/> Saving <input type="checkbox"/> Current
Name:
Name on Card:	<input type="text"/> (Max. 20 character)
Date of Birth:	DD/MM/YYYY
Email ID:	<input type="text"/>
Address Village: Gewog: Dzongkhag:	<input type="text"/>
Present Address:	<input type="text"/>
Mobile Number:	<input type="text"/>
I hereby declare that the information given above is true and correct and would like to request the Bank to update my above details in your system.	
Thanking you	
(Signature of the applicant)	

Card/PIN received by:

Name:..... Signature: Date: DD/MM/YYYY

FOR BANK USE ONLY

PAN:

Date of Issue: DD/MM/YYYY

Name and Signature of the Bank official



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Terms and conditions governing the Issue and Usage of BNB ATM/Debit Card

1. Cards will be issued to individual savings and current account holders. However, the current account cards would be disabled if the account is converted to overdraft account and having more than one authorized signature.
2. The maximum amount a cardholder can withdraw from the ATM and the maximum transaction limit through Point of Sale (POS) terminal in a day is Nu.40, 000. No withdrawals shall be allowed if the saving account balance is less than Nu Zero for Savings account and Nu. 1,000 for current account.
3. The cardholder shall provide the following document with the application form:
 - a. **Savings account** holder: Identity card copy and a passport size photograph
 - b. **Current account** holder: Identity card copy, license copy and a passport size photograph
He/she should produce the original identity card on collection of the card.
4. The Personal Identification Number (PIN) should never be disclosed to any person including staff of the Bank. Any such disclosure or inadequate protection of the confidentiality of the PIN is entirely at the Cardholder's risk.
5. The Bank shall not be liable to the Cardholder for indirect loss arising out of
 - a. Non-functioning of the ATM cards due to mechanical errors/failures
 - b. Transactions effected by anyone other than by the Cardholder or misuse of card due to the Cardholder's negligence, mistake, dishonesty, misconduct, fraud or handing over the card to an unauthorized person.
6. The Cardholder in writing must report loss or theft of the card to the Bank or any of its Branches or else he/she will be liable for any transactions through the ATM until the card is hot-listed by the Bank. The Bank will, upon adequate verification, hotlist/cancel the card during working hours on receipt of such intimation. The Bank shall replace duplicate card/PIN for a fee of Nu.100.00 per Card/PIN. The defective cards will be replaced free of cost.
7. The same card can be used in POS terminals. POS will be designated by the Bank/merchant for purchase only.
8. The Cardholder may at any time discontinue the facility by a written notice to the Bank accompanied with the return of the card.
9. The Bank shall be entitled to discontinue this facility with the immediate effect at any time on account of non-fulfillment of any of the terms and conditions by the Cardholder.
10. The Bank reserves the right to revise policies, features and benefits offered on the Card and alter these terms and conditions from time to time and may notify the Cardholder of any such alteration in any manner it thinks appropriate. The Cardholder will be bound by such alteration.
11. The card can be used in all the BNB ATMs & POS terminals.
12. Bank shall debit cardholder's account with the amount withdrawn from the ATM by the use of the ATM card. The cardholder shall accept the bank's record of transactions as conclusive and binding for all purposes.

Agreement:

I, Mr./Ms./Mrs. _____ have read, understood and agree to comply with the above terms and conditions and the rules of the Bank in force from time to time governing the conduct of the ATM account.

Signature