



འབྲུག་བརྒྱུད་འཕྲིན་ཚོང་
BHUTAN TELECOM LTD.
 Registered Office in Thimphu
 Tel: +975-2-322678, 322176, 321031
 Fax: +975-2-324312
 Post Box 134, Thimphu BHUTAN



Bhutan National Bank Limited
 Post Box No: 439
Head Office, Thimphu
 Phone: 02-322767/8577
 Fax: 02-328839
 Website: www.bnb.bt

B-WALLET REGISTRATION FORM

Please fill this form in legible letters

1. Title: Lyonpo Dasho Lam Dr. Mr Ms

2. Name: First: Middle: Last:

3. B-Mobile Number:

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4. Citizenship Identity Card Number:

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5. For Foreigners:

a. Passport No / Work Permit No: b. Nationality:

6. Present Address: Email Address:

7. Permanent Address:

a. Village: b. Gewog: c. Dzongkhag:

8. BNB Account Details: a. Account Type: Saving Account Current Account

B-wallet service will not be allowed for OD (Over Draft) accounts

b BNB Account Number:

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(This Bank Account number is to identify the customer by the banks. All payment instructions by the Customer will be processed via default bank account number)

c. BNB Branch

9. Facilities required (please tick)

BT Prepaid Top Up Service BNB Fund Transfer Service

BT Bill Pay: a. Fixed Line Number..... b. Broadband User.....

Declaration:

I hereby authorize **Bhutan National Bank** to debit my default bank account for payment instruction given via B-Wallet service. I have read, understood and agreed to be bound by the terms and conditions governing the operation of B- Wallet service printed overleaf.

Affix Legal stamp
And
Sign

Date:.....

Place:.....

Important: Your signature should match with your signature in the bank



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TERMS & CONDITIONS FOR B-WALLET

Bhutan Telecom Limited (BT) and Bhutan National Bank Limited (BNB) have entered into a partnership for providing the following services

- (1) BT Prepaid Self Top-up (2).BNB Fund Transfer (3) BT Fixed Line Service and (4) BT Broad Band Service

All the terms & conditions related to registration of SIM cards in the name of the individual will be legal and binding for the agreement which was signed by the customers at time of purchase of SIM card from BT counter.

Roles & Responsibilities of BT & BNB

- The B-Wallet service will be provided only to those customers who have a valid B-Mobile number registered in his /her name with a valid BNB account registered in his/her name.
- The grant of the B-wallet service to a customer is not transferable under any circumstances and shall be used only by the customer.
- Both the parties shall try to render reliable and quality service at all times.
- BT reserves the right to charge, alter, delete and add new features to the B-Wallet service with prior information to the customer(s).
- Both the parties may temporarily suspend whole or part of the services at any time without prior notice, if the network fails or requires major modification or maintenance.
- The service may be terminated if, in the reasonable opinion of BT / BNB the customer has breached any terms agreed herein.

Responsibilities & Rights of Customer

- The customer shall be responsible for the safekeeping/ secrecy, usage of M-pass, their mobile hand set and they shall be held liable for any damage and other consequences of their misuse.
- The customer shall be responsible for keying in the correct mobile number for the Top-Up service. In no case, BNB and BT shall be held liable for any erroneous transactions incurred arising out of or relating to customer entering wrong mobile number or wrong Top-Up amount.
- The customer shall be responsible for keying in the correct account number for the fund transfer request. In no case, BNB and BT shall not be held liable for any erroneous transactions incurred arising out of or relating to customer entering wrong account number.
- The customer shall ensure that there are sufficient fund in the account for transactions through B-wallet service.BNB shall not be liable for any consequences arising out of its failure to carry out the instruction due to inadequacy of fund.
- If BNB and BT suspect fraudulent or suspicious transactions are being carried out on customers account, BNB and BT shall reserve the right to suspend access to all or part of the B-wallet service.
- Customers have the right to demand an acceptable quality of services within the scope of both the parties (BT & BNB).
- Any request for change in the service type, addition of value added service features, ownership change, and withdrawal shall be entertained only after receiving a written request.
- The terms and conditions agreed upon and duly signed by the customer shall remain legal and binding until such a time any amendment, rectifications or termination with mutual consent of all parties takes place.

Signature of the customer.....

<p>For Official Use:</p> <p>Name of the BT Sales Representative:</p> <p>Signature of the BT Sales Representative:</p> <p>Date:</p>
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